

Frequently asked questions about exams in DYNEXITE

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Overview

This document provides answers to questions frequently asked by students about DYNEXITE exams.

Please read carefully and observe!

Question:

How and where do I find Dynexite?

Answer:

The lecturer will give you the URL/server address (usually via Moodle). You register directly in the system with your TIM username via Shibboleth. Please log in approx. 30 minutes before the exam starts.

Question:

What happens to the entered data if my computer crashes or loses connection during the exam?

Answer:

DYNEXITE constantly saves all data that you have entered. You can simply restart the computer, log in again and continue the exam - even from another device. If the connection is interrupted, the time limit counter will be paused until you continue the exam. If you encounter any problems, please contact the lecturer immediately!

Question:

Does this mean that exam participants can extend their time limit by interrupting the connection?

Answer:

No. The supervisors see exactly when and for how long the connection was interrupted. If the connection is interrupted for more than one minute, attempted cheating might be assumed. Therefore, you should always contact the lecturer if you encounter any problems.

Question:

Which hardware and software requirements do my devices have to meet for Dynexite?

Answer:

In order to take a Dynexite exam, you need a current version of a common browser (e.g. Chrome, Firefox, Safari or Edge). Current version means that the version you are using should not be older than one year.

Please note that older operating system versions may not allow the latest version of the browser to be installed. We recommend that you use a device with mouse and keyboard. The use of mobile devices is not excluded, but also not recommended.

Battery-operated devices should always be connected to a charger during the exam. Before the exam, close all unnecessary programs that are not required or that may not be operated during the exam.

Question:

Do I have to change any settings on my device?

Answer:

Please make sure that the time settings on your device are correct. Otherwise there may be connection problems.

Question:

What requirements does my Internet connection have to meet?

Answer:

You need a stable Internet connection. If the connection is interrupted, you cannot enter any data until the connection is established again.

Question:

My wireless network is not reliable, what can I do?

Answer:

Basically all problems observed in exams so far were due to an unstable Internet connection on the part of the exam participants.

A stable Internet connection is therefore essential for safely participating in an exam.

The safest connection is usually established via a cable connection to the router, if necessary with a long network cable. If your terminal device does not have a LAN interface, you can usually retrofit it (even tablets) with a USB Ethernet adapter.

If this is not possible, you can also use a mobile connection, e.g. via a hotspot on your mobile phone. In general, no large amounts of data are transferred during a DYNEXITE exam. However, switching on the hotspot consumes a lot of electricity, so you should connect your mobile device to a charger during the exam.

Question:

What should I do if an error occurs during the exam or if an error is displayed in DYNEXITE?

Answer:

Please first reload the website completely (in Windows: STRG-F5). If the problem persists, please always take screenshots and document the infrastructure you are using, such as:

- Your terminal device
- Type of Internet connection (wireless network, LAN, mobile network...)
- Operating system (including version)
- Internet browser (including version)
- Internet provider (RWTH student residence, Telekom, etc.)